

What to do if people you don't know call at the door



This is quick and easy advice on what to do if someone you do not know knocks on your door.

Most people who visit you at home will be honest. But it is important to be careful and keep yourself safe.

When a caller comes to your door, you should always:



Stop

Stop and think before you open the door. Are you expecting a visitor?



Chain

Put the door chain on before you open the door.



Check

Ask the caller to show you their ID card. Check this carefully.

If you are not sure about the caller, do not let them in.

Ask them to come back at a time when you have somebody else with you who can help you decide what to do.



For **more** help and advice please contact Citizens Advice consumer service on 08454 040506.

Remember:

You should not sign any forms or give money to people you do not know if they turn up at your door.

If the caller frightens you or makes you feel scared, call the Police on **999**.



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