

Thinking of buying something from abroad



This is quick and easy advice about your rights when buying something from abroad.

The Internet has made it much easier to buy things from another country. However, you must be aware of the potential problems.

Things to consider before buying something from abroad:

- Standards and systems vary between countries, for example, different plugs. Will the goods work in this country?
- Check that any guarantee is valid in the UK.
- Check for hidden costs such as delivery charges.
- If you have a problem with the product, how easy will it be to sort out? For example, you may have to return the product to another country if there is a problem.



For **more** help and advice please contact
Citizens Advice consumer service on 08454 040506.
